

# Opportunity Inc. and GrandCare Systems Partner to Combat Staffing Shortages

For Immediate Release:

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GrandCare Systems, LLC has announced a partnership with Opportunity Inc., a disability service provider headquartered in Wausau, Wisconsin. Opportunity Inc. currently serves clients in Marathon, Portage, and Wood Counties. Opportunity Inc. sees GrandCare as a way to amplify their current support staff while enabling their clients to become more independent and self-reliant. In addition to helping the client, the GrandCare touchscreen will also serve as a support team coordination tool, provide an onsite staff check-in, support team tasks and education, plus allow for remote video chat check-ins when an onsite visit isn't necessary.

Opportunity Inc. have identified individuals living independently who will benefit from reminders, simple white-listed video chat and messaging, task-list prompting, and instructional videos such as how to make favorite foods or run the dishwasher.

"I am impressed with Opportunity Inc.'s visionary and forward-thinking approach to better support while improving an individual's skills to take care of themselves," said GrandCare CEO, Laura Mitchell. "GrandCare doesn't replace support staff, but instead amplifies existing staff to be more productive and serve a greater population in a streamlined and more meaningful way."

"We are redesigning the way our clients receive help and support," said Opportunity Inc. Executive Director, Sara Satterfield. "We can customize the GrandCare system to remind clients of tasks such as taking medications, showers, and even to watch GrandCare-provided step-by-step videos on food preparation, such as how to make a simple grilled cheese sandwich. Support staff can sign in on a touchscreen when they arrive onsite and see a full care plan and enter caregiving notes, including charting and documenting progress on care plan activities." Sara added, "I like that support staff are able to access the GrandCare system onsite or remotely. Administrators can review client documentation remotely as well, to assure the completion of tasks per a client's person-centered support plan."

"I feel like I won the lottery," exclaimed Keith, a Wausau resident living independently. "I was really good at the bubble-popping game and I love that they put my game shows on there."

In addition to supporting residents with activities of daily living, GrandCare can offer a simpler way to communicate with family and provide fun engagement for the resident through a collection of streaming music, audio books, jokes, old time radio programs, engaging games, favorite videos and more. Opportunity Inc. residents receive a personalized GrandCare touchscreen in their apartments programmed with their medication schedule, to do tasks, weather reports, one-touch video chat to family and support staff, plus personal hobbies including sports videos, family photos and music.

#### ABOUT [GRANDCARE SYSTEMS](#)

Since 2005, GrandCare has built a comprehensive, robust and reliable touch-based remote monitoring and telehealth platform to promote independence and health for individuals who wish to be more self-sufficient. The heart of GrandCare is a large touchscreen appliance, which provides the individual with self-directed supports, to do tasks, entertainment, medication prompts, detailed instructional “how to” videos, one button check-ins and simple video chat/messaging. Optional telehealth & activity monitoring sensors can alert caregivers if something seems amiss. No computer skills are required for the resident or the caregiver. GrandCare is utilized by disability service providers and aging organizations. For more information, visit: [www.grandcare.com](http://www.grandcare.com), call 262-338-6147, or send an email to: [sales@grandcare.com](mailto:sales@grandcare.com).

#### ABOUT [OPPORTUNITY INC.](#)

Opportunity Inc. has worked for more than 60 years to advance the independence, productivity, and full citizenship of children and adults with disabilities in North Central Wisconsin; Wood, Portage, and Marathon Counties. Opportunity Inc. | 388 River Drive Wausau WI, 54403 | 1.800.472.4408 | 715.842.8700