



How to Set Up Touchscreen-to-Touchscreen Video Calling

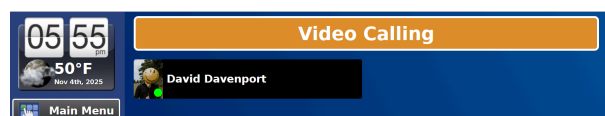
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Community Video Calling is a feature on GrandCare that allows touchscreens to make and receive video calls with each other (even if the touchscreens are not in the same home)!

To set it up:

1. Log in to the Online Care Portal.
2. On the lefthand menu, click [Communities].
3. On the Communities page, click [Add Community].
4. On the Add Community page, complete the form, making sure to check the box for ["Allow accounts in this community to video chat each other?"]. Click [Save Community].
5. On that Community's page, click [Add Accounts].
6. On the Add Accounts to Community page, select the touchscreens you'd like to be able to video call each other, and click [Add Accounts].

After doing this, the touchscreens in the Community should be able to see each other displayed in their Video Call lists!



If a specific touchscreen Account in that Community wants to opt out of being video called:

1. On that specific Account's Details tab, click [Edit Account].
2. Scroll down to Account Settings, and click [Community Directory Settings].
3. Uncheck the box for [Allow video calls from community].
4. Click [Save Account].